



EUROPEAN SUSTAINABLE ENERGY WEEK

Net-zero energy solutions for a competitive Europe

Coordination Meeting 27 March 2024







- ⊕ EC.EUROPA.EU/EUSEW
- **f** EUENERGYWEEK
- X @EUENERGYWEEK
 #EUSEW2024



INTRODUCTION MARC VANDERHAEGEN

HEAD OF UNIT,
PROGRAMME SUPPORT, COORDINATION AND COMMUNICATION UNIT

EUROPEAN CLIMATE INFRASTRUCTURE AND ENVIRONMENT EXECUTIVE AGENCY (CINEA)







EUSEW 2024 IN A NUTSHELL

- 18th Edition of the biggest conference dedicated to renewables and efficient energy use in Europe
- For participants whose work supports an economy built on clean, secure and efficient energy
- Communicate about main energy policy initiatives in line with the <u>REPowerEU plan</u> and <u>European Green Deal</u>
- Discussing the current state of play in EU energy policy
- Feature initiatives dedicated to energy efficiency, energy independence, energy supply, renewable energy solutions, decarbonisation and empowering consumers in Europe and around the world







AGENDA

- 1. Campaign and event elements
- 2. Onsite and online event management
- 3. Interactivity tips
- 4. Promoting your session
- 5. Key deadlines and contact information





JOIN THE CONVERSATION

You can directly use the **chat box** to ask questions





CAMPAIGN AND EVENT ELEMENTS

RAFFAELE FERRANDO

EUSEW COORDINATOR

EUROPEAN CLIMATE INFRASTRUCTURE AND ENVIRONMENT EXECUTIVE AGENCY (CINEA)



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THE WEEK: POLICY CONFERENCE

- 7 Plenary sessions
 - Opening session (11 June)
 - Awards Ceremony (11 June)
 - Debate with Ambassadors (11 June)
 - 3 Keynote speeches (11-13 June)
 - Closing session (13 June)
- 60 Policy sessions at two venues (Charlemagne building and Martin's Brussels EU hotel) and online (11-13 June)
- European Youth Energy Day (11 June)
- Networking Village (11-13 June)







AHEAD OF THE CONFERENCE

Sustainable Energy Days (March to June 2024)

- → local events taking place around the world
- → online and physical









ORGANISATION OF THE PROGRAMME: FIVE PARALLEL THEMATIC BLOCKS

- Net-zero energy solutions
- Cities and citizens
- Renewables
- Energy efficiency
- International cooperation and decarbonisation
- → Publication of programme on 16 April







			Tuesday	/11 June			Wednesday 12 June							Thursday 13 June						
09.00-09.30			Welcom	ne coffee			Keynote speech Keynote speech													
09.30-10.00 10.00-10.30			Opening	g session			Policy session Net-zero energy	Policy session Cities and citizens	Policy session Renewables	Policy session Energy efficiency	Policy session	Policy session Online	Policy session Net-zero energ	Policy session Cities and citizens	Policy session Renewables	Policy session Energy efficiency	Policy session	Policy session Online		
10.30-11.00			EUSEW	Awards			solutions	cides and chizers			decarbonisation	O.M.I.C	solutions	cities und citateris			decarbonisation	S.IIIIC		
11.00-11.30							Coffee break						Coffee break							
11.30-12.00			Coffee	e break			Policy session	Policy session	Policy session	Policy session	Policy session	Policy session	Policy session	Policy session	Policy session	Policy session	Policy session	Policy session		
12.00-12.30 12.30-13.00			Debate with	Ambassadors			Net-zero energy solutions	Cities and citizens	Renewables	Energy efficiency	International and decarbonisation	Online	Net-zero energ solutions	Cities and citizens	Renewables	Energy efficiency	International and decarbonisation	Online		
13.00-13.30 13.30-14.00			Lunch	break			Lunch break							Lunch break						
14.00-14.30			Keynote	e speech			Policy session Policy session Policy session Policy session Policy session						Policy session	Policy session						
14.30-15.00 15.00-15.30	Policy session Net-zero energy Cities and citizens Renewables Energy efficiency International and Online				Policy session Net-zero energy	Policy session Cities and citizens	Policy session Renewables	Policy session Energy efficiency	Policy session International and	Policy session Online	Net-zero energ solutions	Cities and citizens	Renewables	Energy efficiency	International and decarbonisation	Online				
15.30-16.00	solutions decarbonisation						solutions decarbonisation				Coffee break									
16.00-16.30	Coffee break							Coffee break						Policy session	Policy session	Policy session	Policy session	Policy session		
16.30-17.00 17.00-17.30	Policy session Net-zero energy	Policy session Cities and citizens	Policy session Renewables	Policy session Energy efficiency	Policy session International and	Policy session Online	Policy session Net-zero energy	Policy session Cities and citizens	Policy session Renewables	Policy session Energy efficiency	Policy session	Policy session Online	Policy session Net-zero energ solutions	Cities and citizens	Renewables	Energy efficiency	International and decarbonisation	Online		
17.30-18.00	solutions				decarbonisation		solutions				decarbonisation		Closing session							
18:30-19:00																				
19:00-19:30										ManagEnergy Talk					Networkii	ng cocktail				
ALL DAY									Network	ing Village										



EXAMPLE OF PROGRAMME

09:30 CEST	Energy Efficiency Renewables and energy efficiency: finding the right mix to reduce fossil fuel dependency	Energy Efficiency Heat pumps: stepping up the decarbonisation of the EU's building sector	Energy Efficiency The untapped potential of sufficiency to meet EU climate goals	Energy Efficiency Tapping the full potential of energy efficient products via digital tools	Energy Efficiency Leading the way: setting the vision for buildings in the EU's clean energy transition	Energy Efficiency Fast-tracking the clean heat transition: leveraging private capital to modernise district heating
11:00 CEST	Coffee break	Coffee break	Coffee break	Coffee break	Coffee break	Coffee break
11:30 CEST	Energy Efficiency The role of digitalisation in addressing the EU energy crisis	Energy Efficiency The beating heart of buildings: people!	Energy Efficiency Implementing minimum energy performance standards in a socially fair way	Energy Efficiency Energy Performance of Buildings Directive: opportunity for countries to unleash the potential for smart and cost-effective solutions	Energy Efficiency Strengthening energy efficiency for the clean energy transition and energy independence	Energy Efficiency Online only Investing in resilience: a discussion on Energy Service Companies and mobilising public and private finance
13:00 CEST	Lunch break	Lunch break	Lunch break	Lunch break	Lunch break	Lunch break
14:30 CEST	Affordability and inclusion Empowering energy communities: building capacity for social innovation	Affordability and inclusion Social reskilling: measures to combat local energy poverty	Affordability and inclusion Empowering and protecting energy consumers in and beyond the crisis	Affordability and inclusion A new decade for self-consumption: the age of maturity	Affordability and inclusion Stepping up: gender and intersectional perspectives towards a socially fair Just Transition	Affordability and inclusion Online only Social innovation: a driver for integrated building renovation across Europe





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ONSITE AND ONLINE EVENT MANAGEMENT

VICTORIA MUNOZ HÉLINE ZOENEN LOUISE TYTGAT MARIE LAMMENS

PROJECT MANAGERS - SESSION FACILITATORS

CECOFORMA

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ONSITE AND ONLINE FORMAT

- This edition of EUSEW will be organised as a hybrid event: onsite and online.
- The **physical** part will take place at two nearby venues: the Charlemagne building (Brussels) and the Martin's Brussels EU hotel.
- The virtual part of the event allows speakers remote participation through a video call conference system upon request.
- All speakers, moderators and session organisers are invited to come onsite for their session.





ONLINE-ONLY SESSIONS

- Same visibility as other sessions:
 - content integration on the event platform
 - live stream on the event platform
- You are welcome to find a venue to host your online session
- Online support is provided for:
 - creation and hosting of the digital room
 - technical support to ensure a smooth running of the session
 - support from session facilitators before and during your session
 - deadline to update your session information: 12 April
 - deadline to submit material: 3 June





ONSITE AND ONLINE SESSIONS MATERIALS

- Phase 1 Session organisers to update main elements of their session, from now until 12 April.
 - What? Sessions' title and description, speakers' names, pictures and bios
 - How to update? Via 'Sessionboard', a GDPR-compliant online tool that allows to update all previously submitted information from the session application smoothly
 - Why? Policy Conference programme will be published on EUSEW event platform for opening of registrations on 16 April
 - Deadline to update your session information: 12 April



ONSITE AND ONLINE SESSIONS MATERIALS

- Phase 2 Session organisers to submit session materials, from now until 3 June.
 - PPT presentations, videos, graphics elements and last updates of sessions' details
 - Tool for submission: Sessionboard
 - Session show flow: detailed timeline in the form of a pre-filled Excel file that gives the details of the content and chronological order of the speakers of the session (order of intervention, timing of each intervention, integration of remote intervention, type of media used)
 - The pre-filled session show flow may be downloaded from Sessionboard, completed with the various information listed above and then uploaded again in Sessionboard



ONSITE AND ONLINE SESSIONS MATERIALS

- Phase 2 Session organisers to submit session materials, from now until 3 June.
 - A session facilitator will help you to update and fill the session show flow in Sessionboard during a one-to-one session.
 - The session facilitator will make contact with you to plan this session and to inform you that your session show flow has been prefilled and uploaded in sessionboard
 - The session facilitator will be the go-to person available to assist in designing the session show flow, manage the media to be shared during the session, provide tutorials and assist during the event
 - Deadline to submit material: 3 June



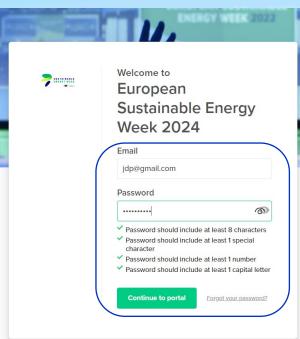




Content gathering tool: Sessionboard

Phase 1: Update your session's information

- Step 1 Log in through the link you will receive via email that will lead you to Sessionboard and create an account
- Step 2 Define your password



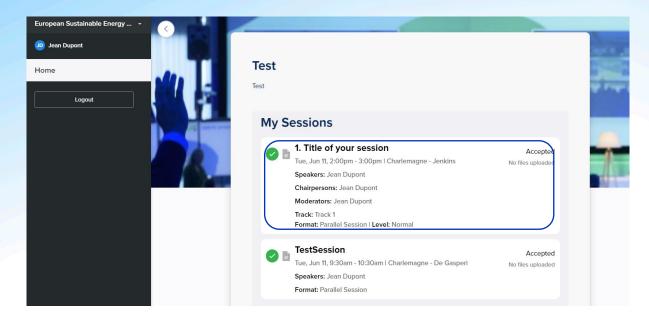


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Step 3 - Click on the session to view the submission

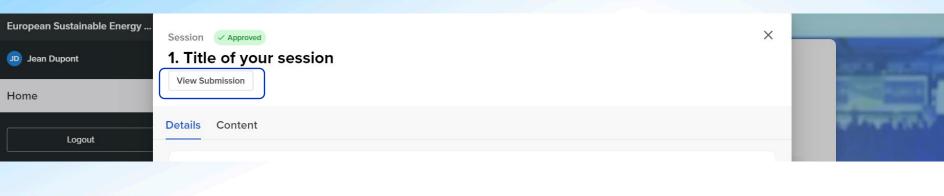








 Step 3 - After having clicked on the session title, click on 'View submission'









 Step 4 - You can review your session title and your session description. Once done, click on 'Next Step'

If you wish to make changes to your session title, we kindly ask you to inform us by email.

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Step 5 - You can add, update and delete speakers' information

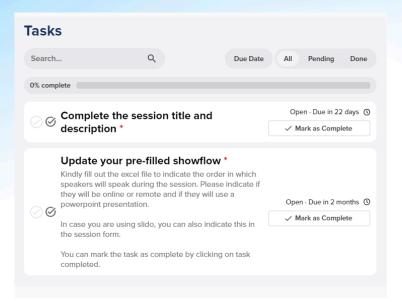
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 Step 6 - You can see the overview of your session by going to Sessionboard at any time and see your 'to-do list' and deadlines



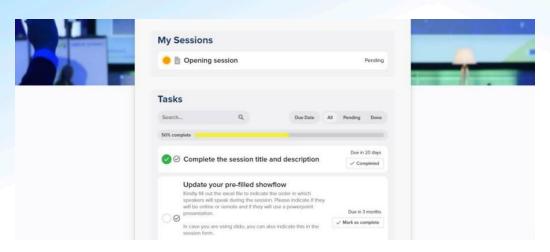






Phase 2: Update your **show flow** and upload **session content**- You will be able to upload your session documents by going to
Sessionboard and uploading your PPTs, videos, etc.

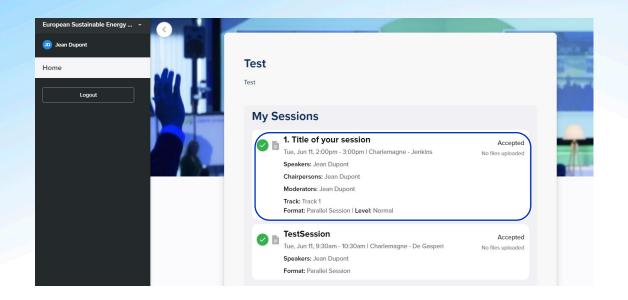
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Step 1 - To find your session show flow, click on the session

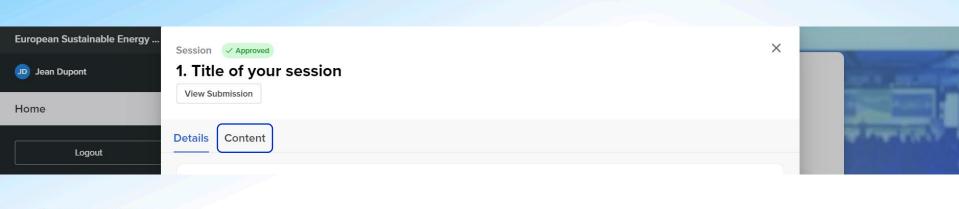








Step 2 - Click on the 'Content' tab

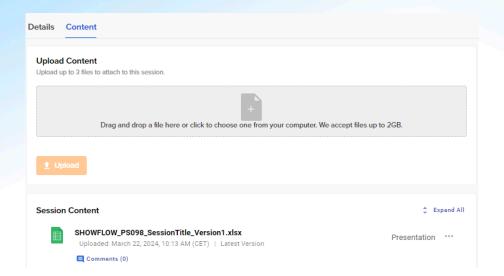








Step 3 - You can download your pre-filled show flow and complete it with any further information you have

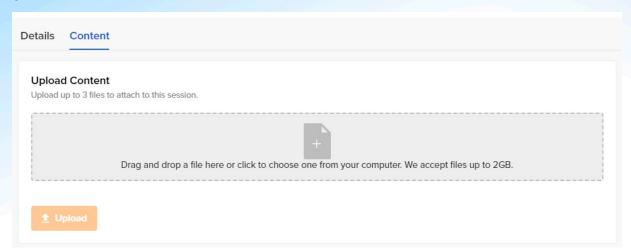








Step 4 - To upload your updated show flow and session content, you can drag and drop a file or choose one from your computer and click on 'Upload'









Step 5 - Upload your document and if needed leave a comment for your session facilitator, such as 'new presentation'

Session Content





SHOWFLOW_PS098_SessionTitle.xlsx

Uploaded: March 22, 2024, 9:31 AM (CET) | Latest Version

Comments (0)

Presentation







SESSION INFORMATION: MILESTONES

- 27 March: Link to the Sessionboard sent by email
- 8 April: You will be contacted by your appointed session facilitator, who will guide you through the next steps, including organising a meeting to review the show flow of your session with you
- 12 April: Main session elements to be updated on Sessionboard
- 16 April: Policy Conference programme on the event platform
- Mid May- 3 June: One to one meetings with your session facilitator
- 3 June: Session materials and show flows to be submitted on Sessionboard
- After 3 June: Time for technical briefings and last questions and answers with your session facilitator.



SUPPORT AT EVERY STEP

- Mailbox (conference@eusew.eu) managed by EUSEW Secretariat for session organisers before and during the live sessions
- Team overseeing the management of Policy Conference sessions, including content and logistics
- Session facilitator, for support from trainings to live sessions
- Training sessions with facilitators are scheduled, offering in-depth presentations and Q&A sessions
- Production team, offering permanent web support for speakers connected remotely
- Guidance and briefings tailored to speakers, moderators and session organisers, covering all technical and logistical elements





JOIN THE CONVERSATION

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ONLINE REGISTRATION AND FRONT END

- Opening of the registration on the event platform: 16 April
- Participants must register on the platform to attend sessions online and to network
- Participants must register on the platform to attend the event onsite
- All speakers, session organisers and moderators must register
- Online and onsite registration is open until the last day of the event (13 June)
- Remote speakers will be able to connect to their session via a link shared two weeks before the event

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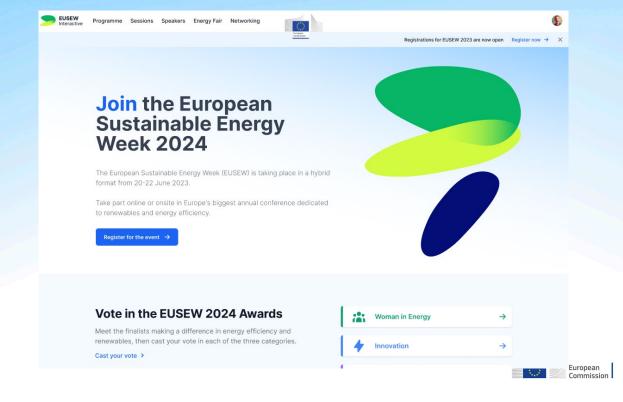
ID/passport Control at the entrance for onsite participants





EVENT PLATFORM

Participants register directly on the event virtual platform: interactive.eusew.eu



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EVENT PLATFORM

Main features:

- Programme
- Speakers page
- Energy Fair
- Networking

Explore EUSEW 2024

Find out what to expect from this year's hybrid event and start planning your participation.



Check out the programme

Discover key topics for this year's Policy Conference and bookmark sessions that interest you.

About EUSEW Policy Conference 2

Go to programme →



Meet the speakers

Learn about the inspiring energy experts who will be contributing to the Policy Conference.

Meet the speakers →



Explore the Energy Fair

Find out who will be participating and plan your onsite visit.

About EUSEW Energy Fair @

Explore the Energy Fair →



Discover the networking possibilities

Build connections with other participants and help strengthen your network.

About Networking 2

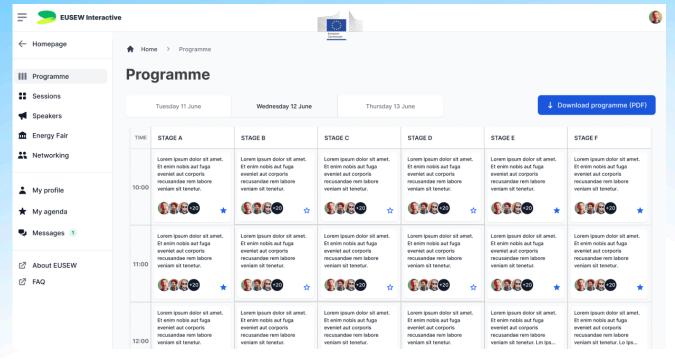
Discover more →





EVENT PLATFORM

Programme overview



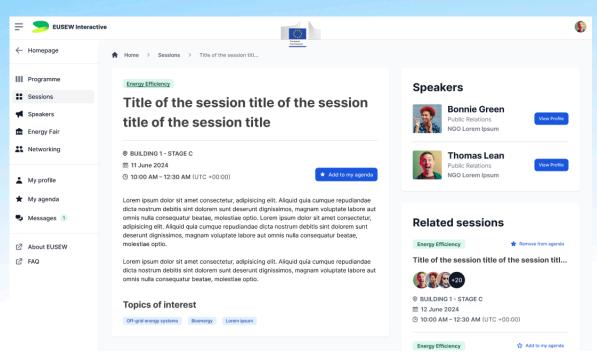
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EVENT PLATFORM - SESSION DETAILS

- Title
- Location, date, time
- Description
- Thematic block
- Speakers line-up





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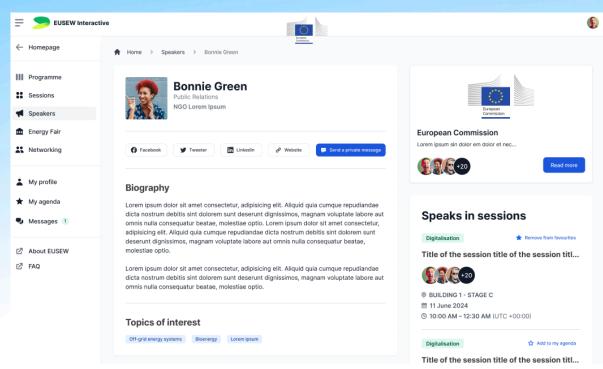
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EVENT PLATFORM - SPEAKERS' PROFILE

Speakers' profile



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INTERACTIVITY TIPS

VICTORIA MUNOZ LOUISE TYTGAT MARIE LAMMENS

PROJECT MANAGERS

CECOFORMA

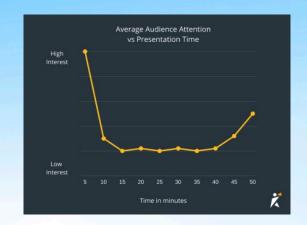


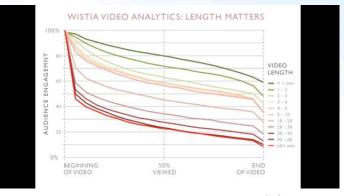


AUDIENCE TIME

Attention both online and onsite drops after 10 minutes. Therefore, focus on recapturing the audience's attention every 7 to 10 minutes.

For online users watching videos, the attention span is even shorter. Attention starts to drop after just 90 seconds.









FORMAT

To support your points:

Use visual presentations, images, videos, keywords and opportunities for interaction.

Engage multiple speakers for:

Variety, voice change and diversifying opinions.







INTERACTIVE TOOLS

Engage with the audience and encourage interaction:

- Polls onsite & online
- Q&A onsite & online Multiple choices onsite & online (Slido)
- Comments via other social media channels - Facebook and X, using event hashtag #EUSEW2024



Are you happy with dropping the mid-week syncs?



MODERATORS

- Preparation: Know the session content, speakers and objectives.
- Communication: Keep communication clear and concise.
- Time management: Monitor time to maintain schedule.
- Engagement: Encourage attendee interaction.
- Problem-solving: Be ready for logistical challenges.





IDEAS FOR BOOSTING

- Speakers should play with tone of voice, and use silences and accelerations in their speech. Vary vocal tone to maintain interest. Utilise good body language.
- Speakers should create a link with the audience through storytelling or start with an icebreaker exercise.
- Ask speakers and moderator to use questions from the audience to regularly break the rhythm and get contact moments with the speakers. The moderator can discuss answers (sent in via the interactive tool) and get speakers' reactions.







IDEAS FOR BOOSTING

- Moderator to connect with the various types of attendees present in the audience by personifying stories
- Moderator to engage the onsite audience by going to questions several times throughout the session
- Shorten the format of the speech by alternating panellists or keynote speakers





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CARMEN SCIOTI

EUSEW COMMUNITY MANAGER

AND ENVIRONMENT EXECUTIVE AGENCY (CINEA)







PROMOTING YOUR SESSION



You will receive a link on the event's platform with a toolkit for promoting your session:

- General documents: manual, event description, factsheets, timeline and communication milestones with key dates
- **Visual identity:** icons, signatures, templates and guidelines for your event (PowerPoint, Agenda, Poster)
- **Social media** posts and templates (banners, ready-to-use posts, virtual background, media announcement)

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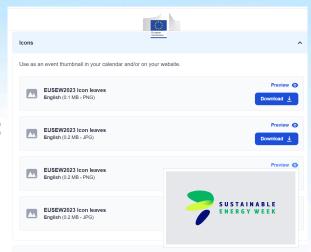
SESSION ORGANISERS

GIVE VISIBILITY TO YOUR SESSION

When creating content about your session, please stay on brand (EUSEW visual identity available in the toolkit).

Take advantage of the other toolkit elements: from ready-made content for your social media, website and newsletters, to email signatures and virtual backgrounds.

The toolkit also includes background information about EUSEW. Use it to engage your community.





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SESSION ORGANISERS TAKE IT TO SOCIAL MEDIA

Regularly post on personal and corporate **LinkedIn**, **X and Facebook** accounts and make sure all partners and speakers have the branded content to inform their professional networks about the session.

- Before: session announcement, speaker announcement, agenda items, preparation, travelling
- During: backstage footage short clips or pictures and quotes from the session itself
- After: thank your team and the audience, a recap of the experience, useful links





SESSION ORGANISERS

MORE PROMOTIONAL TIPS

- Use #EUSEW2024 in posts about the topics of your sessions to already engage the EUSEW community in a conversation
- Tag @euenergyweek (X, Facebook) and other relevant accounts
- Follow and engage in conversations with the <u>EUSEW2024 Partners</u>
 <u>list</u> on X
- Send out email invitations to register for your session
- Suggest an announcement for your organisation's/institute's newsletter
- Update your email signature with the session date
- Publish a blog on your corporate homepage about the session's topics, along with an invite to attend



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KEY DEADLINES AND CONTACT INFORMATION

HELENA VALDÉS

EUSEW SECRETARIAT COORDINATOR

EUROPEAN CLIMATE INFRASTRUCTURE AND ENVIRONMENT EXECUTIVE AGENCY (CINEA)

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27 March	Follow-up email to session organisers, including Sessionboard and toolkit links
8 April	You will be contacted by your appointed session facilitator, who will guide you through the next steps, including organising a meeting to review the show flow of your session with you
12 April	Session organisers to submit on Sessionboard the main elements of their session (session final title, speakers' line-up, picture and bios, short description of the session)
16 April	Opening of registrations Programme online with sessions' final titles, speakers' line-ups, pictures and bios, short session description





Mid-May to 3 June

First one to one meeting with your session facilitator

3 June

Final deadline for session organisers to submit sessions' show flows on Sessionboard

3-10 June

Final online technical briefing with your session facilitators and final review of session show flow.

Session organisers to receive detailed user guides (different for speakers, moderators and session organisers) with all technical and logistical elements.

11-13 June

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FINAL Q&A

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